## Conflict Minerals Report of Staples, Inc In accordance with Rule 13p-1 under the Securities Exchange Act of 1934

This is the Conflict Minerals Report ("CMR") of Staples, Inc ("Staples," Company" or "we") for the reporting period covering January 1, 2015 through December 31, 2015 (the "2015 Report Year") in accordance with Rule 13p-1 under the Securities Exchange Act of 1934 (the "Conflict Minerals Rule") and Form SD.

#### INTRODUCTION

Staples is a provider of products and services that serve the needs of business customers and consumers. We sell a wide variety of office supplies, business technology products, facility and breakroom supplies, computers and mobility products, copy and print services and office furniture. We have determined that we are subject to the Conflict Minerals Rule because we contracted to manufacture and exercised varying degrees of influence over the design and manufacture of certain of our proprietary branded products.

This CMR describes Staples' due diligence on the source and chain of custody of gold, columbite-tantalite (coltan), cassiterite, wolframite, or their derivatives, which are limited to tantalum, tin and tungsten ("3TG" or "Conflict Minerals") that are necessary to the production or functionality of products that Staples contracted to manufacture during the 2015 Report Year. We are not a manufacturer and are several steps removed from the mining and processing of the 3TG used in the components for our products. Accordingly, our due diligence process focused on our suppliers and we rely on them to assist with our reasonable country of origin inquiry ("RCOI") and due diligence efforts, including the identification of smelters and refiners in the supply chain and the countries of origin of 3TG sourced by the identified smelters and refiners.

Capitalized terms used but not defined herein are as defined in the Conflict Minerals Rule and Form SD.

## PRODUCT DESCRIPTION

The due diligence measures set forth below, as well as the RCOI, were undertaken with respect to suppliers of products that Staples contracted to manufacture in the product categories set forth on <u>Annex A</u>.

The products that were identified as in-scope for purposes of the Conflict Mineral Rule due to likely presence of 3TG were those that are electronic or electrical, solar powered, contained any kind of metal (e.g., metal covering

including alloys or metal hardware), or where there was uncertainty as to use of metals in the component parts. If there was uncertainty regarding the material content or possibility for 3TG used in the products that Staples contracted to manufacture in the 2015 Report Year, the suppliers of such products were included in the RCOI process. Based on this criteria, 249 direct suppliers were identified and contacted as part of the RCOI process. The response rate among these suppliers was 84%. Of the participating suppliers, 21% indicated 3TG (one or more of the minerals) as necessary to the functionality or production of the products they supply to us.

#### **DUE DILIGENCE**

Staples designed its due diligence process to conform, in all material respects, with the Organization for Economic Cooperation and Development's ("OECD's") Due Diligence Guidance for Responsible Supply Chains of Minerals from Conflict-Affected and High-Risk Areas and accompanying Supplements as applicable for downstream companies.

In accordance with the OECD five-step framework, we undertook the following due diligence measures:

#### STEP 1: Establish strong company management systems.

- *Adopted and Communicated a Conflict Minerals Policy*. We established a Conflict Minerals Policy and externally communicated the policy on our Ethics/Ethical Sourcing page on our publicly available website at <a href="http://www.staples.com/sbd/cre/marketing/about\_us/ethical-sourcing.html">http://www.staples.com/sbd/cre/marketing/about\_us/ethical-sourcing.html</a>.
- Organized Resources to Support Supply Chain Due Diligence.
  - We assembled an internal team to support our Conflict Minerals Policy and compliance strategy, including representatives from our Legal, Compliance, Environmental Affairs/Sustainability, Staples Brands Group (our "own brand" group within merchandising), Staples Promotional Products, Investor Relations, Internal Audit and Finance functions and business units. The team provides its recommendations, and reports its findings, to the General Counsel, Chief Financial Officer and other senior management.
  - We retained external advisors to assist with our due diligence efforts. We engaged Source Intelligence, a third-party information management services provider, among other things, to: engage in supplier outreach; collect, process and store information about the presence and sourcing of 3TG from our suppliers; validate supplier responses; and provide quality assurance by identifying and resolving "quality control flags". We also communicated with outside legal counsel to advise on compliance with the Conflict Minerals Rule, and attended industry training.
  - We provided information to our suppliers about the Conflict Minerals Rule, our RCOI and due diligence process and expectations for participation and support of our compliance program. In addition to direct communications with our suppliers, Source Intelligence maintained a "Supplier

Resource Center" that included tools to facilitate a deeper understanding of the program and education about the requests for information.

• Established a company-level grievance mechanism. Suppliers and other external parties may contact us at conflictminerals@staples.com if they wish to report concerns or seek guidance on our policy.

#### STEP 2: Identify and assess risk in the supply chain.

- Identified Risks.
  - We worked with Source Intelligence to conduct our RCOI and due diligence, which was designed to determine whether any 3TG originated in the Democratic Republic of the Congo ("DRC") or Adjoining Countries and to solicit information about upstream suppliers. We utilized the Conflict Free Sourcing Initiative ("CFSI") Conflict Minerals Reporting Template ("CMRT") for data collection. The collection process included an introductory email from Staples to our direct suppliers describing the compliance requirements and identifying Source Intelligence as our service provider. Source Intelligence then provided instructions for accessing the online data collection platform, and requested completion of the CMRT. Following the initial introductions to the program and information request, up to five reminder emails were sent to non-responsive suppliers. Telephone calls and direct mail communications supplemented email reminders, as needed.
    Protocol then required escalation to Staples, and we engaged in direct outreach with our suppliers.
  - We requested information from our suppliers regarding sourcing of 3TG, identification of smelters and refiners and associated mine countries of origin. Source Intelligence reviewed the CMRT responses and validated the information against data maintained in its smelter and refiner database, which includes known metal processors, exclusive recyclers, mine country of origin information and DRC conflict-free status. Source Intelligence utilized supplier-provided information, and also relied on the lists published by independent third-party audit programs, specifically the Conflict Free Smelter Program (a program of the CFSI), the London Bullion Market Association Good Delivery Program and the Responsible Jewellery Council Chain-of-Custody Certification. Internet research was also performed to determine whether there are any outside sources of information regarding sourcing practices. To the extent that a smelter or refiner was not designated by an independent third-party, Source Intelligence contacted, or attempted to contact, that smelter or refiner.
- Assessed and Responded to Identified Risk.
  - The utilization of Source Intelligence's platform allowed us to have access to real-time information provided by our suppliers, and also to benefit from information available from sources beyond our own supply chains.

Supplier responses were evaluated by Source Intelligence for plausibility, consistency, and gaps both in terms of which products were stated to contain or not contain necessary 3TG, as well as the origin of those materials. Additional supplier contact and engagement was established to address "quality control flags" including but not limited to: one or more smelters or refiners were listed for an unused metal; information was not provided for a used metal, or the information provided was not a verified metal processor; supplier indicated it had not received conflict minerals data for each metal from upstream suppliers; supplier indicated that it had not identified all of the smelters or refiners used for the products included in its CMRT response; supplier indicated 3TG products covered by CMRT originated 100% from scrap or recycled sources, but one or more smelters or refiners listed in the CMRT are not known to be exclusive recyclers; or supplier answered yes to sourcing from the DRC or Adjoining Countries but no smelter or refiner listed is known to source from the region.

#### STEP 3: Design and implement a strategy to respond to identified risks.

- Report to Senior Management. Our access to the data platform throughout the diligence process, as well as
  regularly scheduled meetings with Source Intelligence's representatives, enabled us to provide periodic
  reporting to our internal team supporting compliance, as well as the General Counsel, Chief Financial
  Officer and other senior management.
- Developed a Risk Management Plan. Throughout the due diligence process, we identified risks associated with our supply chain regarding 3TG used in our products. Our strategies for mitigating these risks are discussed below, under "Risk Mitigation Efforts".

# STEP 4: Carry out independent third-party audit of supply chain due diligence at identified points in the supply chain.

Third-Party Audit. We relied on Source Intelligence, and on CFSI's Conflict Free Smelter Program, the
London Bullion Market Association Good Delivery Program and the Responsible Jewellery Council Chainof-Custody Certification to conduct audits and validate smelters and refiners.

## STEP 5: Report on supply chain due diligence.

• Report on Supply Chain Due Diligence. Staples' Form SD and CMR for the 2015 Report Year are publicly available at <a href="http://www.staples.com/sbd/cre/marketing/about\_us/ethical-sourcing.html">http://www.staples.com/sbd/cre/marketing/about\_us/ethical-sourcing.html</a>.

#### RESULTS OF DUE DILIGENCE

As a result of the due diligence described above, our suppliers identified 191 smelters or refiners (after validation and elimination of duplicates) that may have been the source of 3TG contained in products we contracted to manufacture during the 2015 Report Year, of which approximately 81% have been designated conflict-free or are currently participating in the audit process with one or more of the independent third-party audit programs. Annex B lists the smelters and refiners that the responding suppliers reported in their supply chains.

Based on the CMRT responses of our suppliers and information collected by Source Intelligence, 67 countries of origin of 3TG were identified. The countries are listed on Annex C. There was an indication of sourcing from the DRC or Adjoining Countries for 22 smelters or refiners. Of these 22, 20 are designated conflict-free or are currently participating in the audit process with one or more of the independent third-party audit programs; one has been designated conflict-free with respect to tantalum, but not tungsten; and one has not yet responded to direct outreach by Source Intelligence to determine whether the smelter has taken any steps to begin an independent third-party audit. For some smelters and refiners, no countries of origin were identified.

As a downstream company, we rely on the information provided by our suppliers. Some suppliers did not respond to our inquiry, some suppliers were unable to provide information regarding the smelters or refiners of the 3TG in their components and other suppliers identified certain of the smelters and refiners they used, but the suppliers provided company-wide, aggregate smelter information across all products, rather than information specific to our products. Because the data provided is incomplete, we are not able to definitively determine the countries of origin of 3TG used in the products we contracted to manufacture in the 2015 Report Year.

## RISK MITIGATION EFFORTS

We have taken, and will continue to take the following steps to further enhance our due diligence process and results, and to mitigate the risk that necessary 3TG contained in products we manufacture benefit armed groups:

- 1. Reach out directly to suppliers to (a) address non-responsiveness and (b) drive more complete and detailed responses.
- 2. Communicate with key suppliers and continue to encourage the use of conflict-free smelters and refiners in the supply chain.
- 3. Use contract language to confirm suppliers with which we contract to manufacture comply with our Conflict Mineral Policy.
- 4. Continue to work with industry-wide initiatives and monitor best practices with respect to 3TG sourcing diligence, supplier engagement and conflict-free sourcing.

### Annex A

## **Product Categories**

- Core office supplies
- Ink & toner
- Business technology
- Paper
- Facilities and breakroom Computers and mobility
- Office furniture

#### **Smelter and Refiner List**

#### Gold

Aida Chemical Industries Co. Ltd. \*

Allgemeine Gold-und Silberscheideanstalt A.G. \*

Almalyk Mining and Metallurgical Complex (AMMC) \*

AngloGold Ashanti Córrego do Sítio Mineração \*

Argor-Heraeus SA \*

Asahi Pretec Corporation \*

Asahi Refining Canada Limited \*

Asahi Refining USA Inc. \*

Asaka Riken Co., Ltd. \*

Aurubis AG \*

Bangko Sentral ng Pilipinas (Central Bank of the Philippines) \*

Bauer Walser AG

Boliden AB \*

C. Hafner GmbH + Co. KG \*

Caridad

CCR Refinery - Glencore Canada Corporation \*

Cendres + Métaux SA

Chimet S.p.A. \*

Chugai Mining

DODUCO GmbH \*

Dowa

DSC (Do Sung Corporation)

Eco-System Recycling Co., Ltd. \*

Elemetal Refining, LLC \*

Faggi Enrico S.p.A.

Guangdong Jinding Gold Limited

Heimerle + Meule GmbH \*

Heraeus Ltd. Hong Kong \*

Heraeus Precious Metals GmbH & Co. KG \*

Ishifuku Metal Industry Co., Ltd. \*

Istanbul Gold Refinery \*

Japan Mint \*

Jiangxi Copper Company Limited \*

JX Nippon Mining & Metals Co., Ltd. \*

Kazzinc \*

Kennecott Utah Copper LLC \*

Kojima Chemicals Co., Ltd \*

Korea Metal Co. Ltd

Kyrgyzaltyn JSC \*

LS-NIKKO Copper Inc. \*

Materion \*

Matsuda Sangyo Co., Ltd. \*

Metalor Technologies (Hong Kong) Ltd. \*

Metalor Technologies (Singapore) Pte., Ltd. \*

Metalor Technologies (Suzhou) Co Ltd

Metalor Technologies SA \*

Metalor USA Refining Corporation \*

Mitsubishi Materials Corporation \*

Mitsui Mining & Smelting \*

Nadir Metal Rafineri San. Ve Tic. A.Ş. \*

Navoi Mining and Metallurgical Combinat \*

Nihon Material Co., Ltd. \*

Ohura Precious Metal Industry Co., Ltd. \*

OJSC Novosibirsk Refinery \*

PAMP SA \*

PT Aneka Tambang (Persero) Tbk \*

PX Précinox SA \*

Rand Refinery (Pty) Ltd. \*

Republic Metals Corporation \*

Royal Canadian Mint \*

Sabin Metal Corp.

SAMWON METALS Corp.

SEMPSA Joyería Platería SA \*

Shandong Zhaojin Gold & Silver Refinery Co., Ltd. \*

So Accurate Group, Inc.

Solar Applied Materials Technology Corp. \*

Sumitomo Metal Mining Co., Ltd. \*

Tanaka Kikinzoku Kogyo K.K. \*

The Great Wall Gold and Silver Refinery of China \*

The Refinery of Shandong Gold Mining Co., Ltd. \*

Tokuriki Honten Co., Ltd \*

Torecom

Umicore Precious Metals Thailand \*

Umicore SA Business Unit Precious Metals Refining \*

United Precious Metal Refining, Inc. \*

Valcambi SA \*

Western Australian Mint trading as The Perth Mint \*

Yamamoto Precious Metal Co., Ltd. \*

Yantai Guodasafina High-tech Environmental Refinery CO., Ltd.

Yokohama Metal Co., Ltd. \*

Zhongyuan Gold Smelter of Zhongjin Gold Corporation \*

Zijin Mining Group Co., Ltd. Gold Refinery \*

<sup>\*</sup> Designated as conflict-free or currently participating in the audit process with one or more of the independent third-party audit programs.

#### **Tantalum**

Changsha South Tantalum Niobium Co., Ltd. \*

Conghua Tantalum and Niobium Smeltry \*

Duoluoshan \*

Exotech Inc. \*

F&X Electro-Materials Ltd. \*

Guangdong Zhiyuan New Material Co., Ltd. \*

Guizhou Zhenhua Xinyun Technology Ltd., Kaili branch

H.C. Starck GmbH Laufenburg \*

H.C. Starck Ltd. \*

Hengyang King Xing Lifeng New Materials Co., Ltd. \*

King-Tan Tantalum Industry Ltd \*

Metallurgical Products India Pvt., Ltd. \*

Mitsui Mining & Smelting \*

Ningxia Orient Tantalum Industry Co., Ltd. \*

RFH Tantalum Smeltry Co., Ltd. \*

Solikamsk Magnesium Works OAO \*

Taki Chemicals \*

Ulba Metallurgical Plant JSC \*

Yichun Jin Yang Rare Metal Co., Ltd. \*

Zhuzhou Cemented Carbide \*

<sup>\*</sup> Designated as conflict-free or currently participating in the audit process with one or more of the independent third-party audit programs.

Alpha \*

An Vinh Joint Stock Mineral Processing Company

China Tin Group Co., Ltd. \*

CNMC (Guangxi) PGMA Co. Ltd.

Cooperativa Metalurgica de Rondônia Ltda.

CV Gita Pesona \*

CV Serumpun Sebalai \*

CV United Smelting \*

Dowa

EM Vinto \*

Fenix Metals \*

Gejiu Kai Meng Industry and Trade LLC \*

Gejiu Non-Ferrous Metal Processing Co., Ltd. \*

Gejiu Yunxin Nonferrous Electrolysis Co., Ltd.

Gejiu Zi-Li

Huichang Jinshunda Tin Co. Ltd

Jiangxi Keitai Advanced Material Co., Ltd. \*

Linwu Xianggui Smelter Co

Magnu's Minerais Metais e Ligas Ltda. \*

Malaysia Smelting Corporation (MSC) \*

Melt Metais e Ligas S/A \*

Metallo-Chimique N.V. \*

Mineração Taboca S.A. \*

Minsur \*

Mitsubishi Materials Corporation \*

Nankang Nanshan Tin Co., Ltd.

Novosibirsk Integrated Tin Works

O.M. Manufacturing (Thailand) Co., Ltd. \*

O.M. Manufacturing Philippines, Inc. \*

Operaciones Metalurgical S.A. \*

PT Alam Lestari Kencana

PT Aries Kencana Sejahtera \*

PT Artha Cipta Langgeng \*

PT ATD Makmur Mandiri Jaya \*

PT Babel Inti Perkasa \*

PT Bangka Kudai Tin

PT Bangka Timah Utama Sejahtera

PT Bangka Tin Industry \*

PT Belitung Industri Sejahtera \*

PT BilliTin Makmur Lestari \*

PT Bukit Timah \*

PT DS Jaya Abadi \*

PT Eunindo Usaha Mandiri \*

PT Fang Di MulTindo

PT Inti Stania Prima \*

PT Justindo \*

PT Karimun Mining

PT Mitra Stania Prima \*

PT Panca Mega Persada \*

PT Pelat Timah Nusantara Tbk

PT Prima Timah Utama \*

PT Refined Banka Tin \*

PT Sariwiguna Binasentosa \*

PT Stanindo Inti Perkasa \*

PT Sumber Jaya Indah \*

PT Timah (Persero) Tbk Kundur \*

PT Timah (Persero) Tbk Mentok \*

PT Tinindo Inter Nusa \*

PT WAHANA PERKIT JAYA \*

Pure Technology

Rui Da Hung \*

Soft Metais, Ltda. \*

Thaisarco \*

White Solder Metalurgia e Mineração Ltda. \*

Yunnan Chengfeng Non-ferrous Metals Co., Ltd. \*

Yunnan Tin Group (Holding) Company Limited \*

<sup>\*</sup> Designated as conflict-free or currently participating in the audit process with one or more of the independent third-party audit programs.

#### Tungsten

A.L.M.T. TUNGSTEN Corp. \*

Chenzhou Diamond Tungsten Products Co., Ltd. \*

Chongyi Zhangyuan Tungsten Co., Ltd. \*

Dayu Weiliang Tungsten Co., Ltd. \*

Fujian Jinxin Tungsten Co., Ltd. \*

Ganzhou Huaxing Tungsten Products Co., Ltd. \*

Ganzhou Non-ferrous Metals Smelting Co., Ltd. \*

Ganzhou Seadragon W & Mo Co., Ltd. \*

Global Tungsten & Powders Corp. \*

Guangdong Xianglu Tungsten Co., Ltd. \*

H.C. Starck GmbH \*

Hunan Chenzhou Mining Co., Ltd.

Hunan Chunchang Nonferrous Metals Co., Ltd. \*

Hydrometallurg, JSC \*

Japan New Metals Co., Ltd. \*

Jiangxi Gan Bei Tungsten Co., Ltd. \*

Jiangxi Minmetals Gao'an Non-ferrous Metals Co., Ltd.

Kennametal Fallon \*

Kennametal Huntsville \*

Malipo Haiyu Tungsten Co., Ltd. \*

Materion

Pobedit, JSC \*

Tejing (Vietnam) Tungsten Co., Ltd. \*

Wolfram Bergbau und Hütten AG \*

Xiamen Tungsten (H.C.) Co., Ltd. \*

Xiamen Tungsten Co., Ltd. \*

Xinhai Rendan Shaoguan Tungsten Co., Ltd. \*

Zhuzhou Cemented Carbide

Annex C

#### **Countries of Origin**

Argentina

Armenia

Australia

Austria

Belarus

Belgium

<sup>\*</sup> Designated as conflict-free or currently participating in the audit process with one or more of the independent third-party audit programs.

Bolivia

Brazil

Burundi

Canada

Chile

China

DRC - Congo

Estonia

Ethiopia

France

Germany

Ghana

Guinea

Guyana

Hong Kong

India

Indonesia

Italy

Japan

Jersey

Kazakhstan

Kyrgyzstan

Laos

Malaysia

Mali

Mexico

Mongolia

Morocco

Mozambique

Myanmar

Namibia

Niger

Nigeria

Papua New Guinea

Peru

Philippines

Poland

Portugal

Russia

Rwanda

Saudi Arabia

Sierra Leone

Singapore

South Africa

South Korea

Spain

Suriname

Sweden

Switzerland

Taiwan

Tajikistan

Tanzania

Thailand

Turkey

United Arab Emirates

United Kingdom

United States

Uzbekistan

Vietnam

Zambia

Zimbabwe