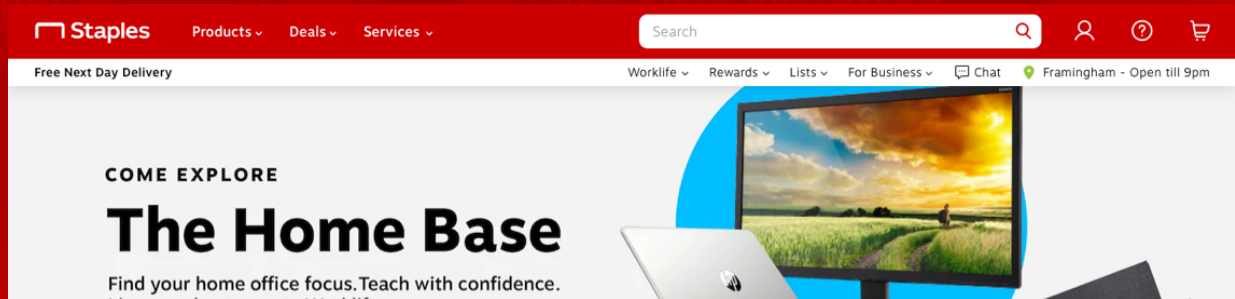




A new & improved navigation experience*

Based on your feedback, we've been working hard to make updates to the way we group and display the things that you need and access most. Use this guide to quickly find the items that may have moved.

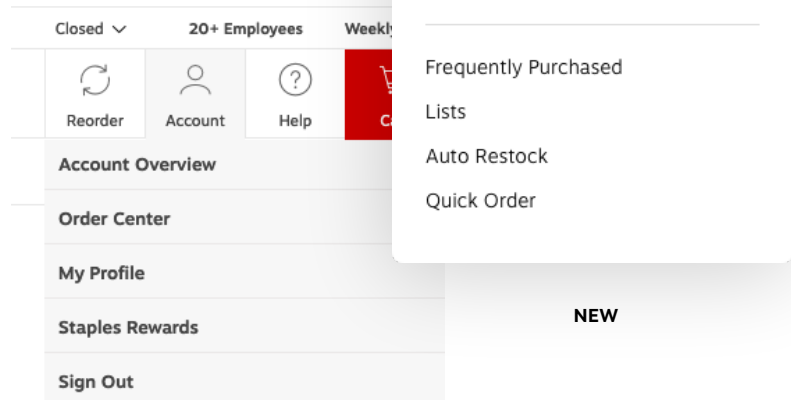


*All options may not be available for all users.

Account

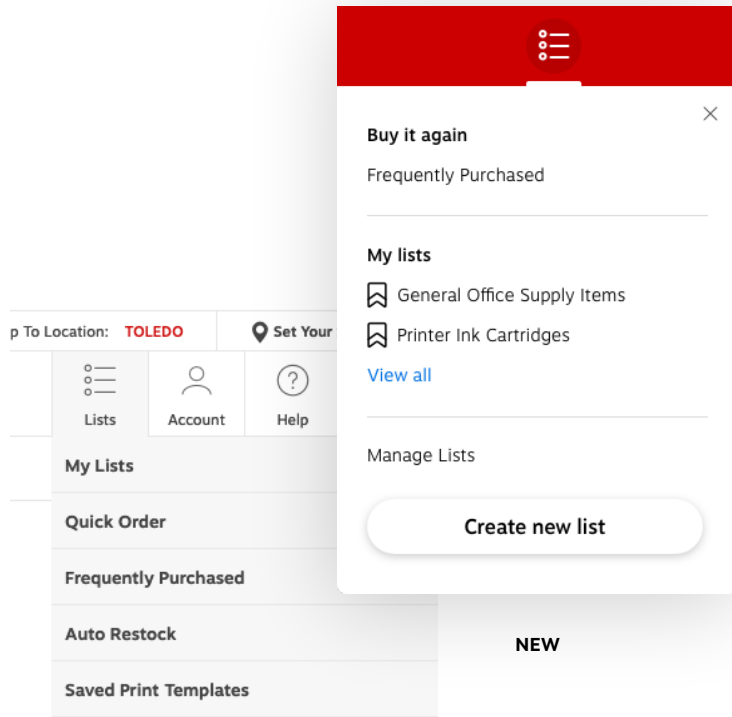
Simpler, more organized access to key items you use most

We've updated the Account menu by removing some items and grouping others to provide quicker, easier access to the features you use most, like your orders and profile information.



OLD

NEW



OLD

Lists

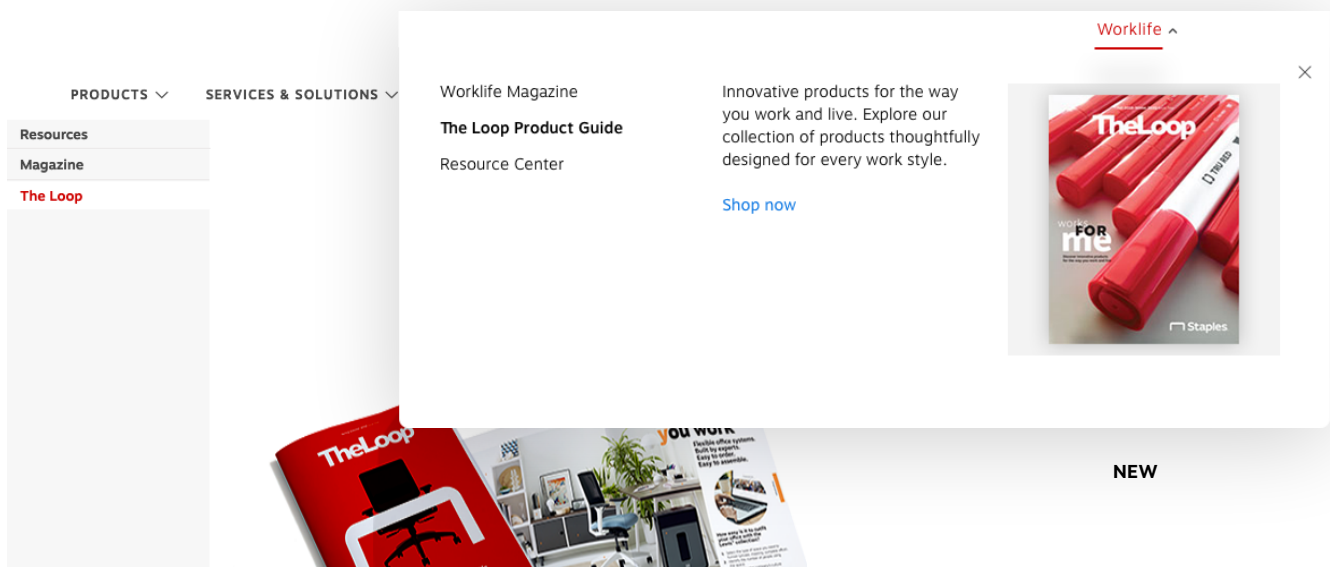
Order with ease with quicker access to your favorite lists

The List menu now includes direct access to frequently purchased items making re-ordering a breeze. We've also included links to the shopping lists you use most, meaning you don't have to spend time looking for the lists you access most often.

Worklife

A daily dose of insights, inspiration and community

Find ideas and practical know-how, on everything from office design to workplace safety in Staples' **Worklife Magazine**. Learn how to maintain community among remote teams in the **Resource Center** and explore the most innovative, thoughtfully designed products for every work style in **The Loop**.



NEW

OLD

Help

Help menu now makes it easier to find answers to your most asked questions

We've expanded our Help menu to include answers to your frequently asked questions. In addition, find everything you need to know about how to provide feedback or connect with a Staples expert. Visit our comprehensive Help Center for answers to other questions.

Help

Top Topics

Reset my password

Click this [Reset your password](#) link.

On that page, enter your email address and click Continue.

Staples will email you a secure link to reset your password. Follow the instructions in the email.

Track an order

You can track your orders online with your [order number](#) and [delivery zip code](#), or by signing into your Staples account. Once you're signed in, visit the My Orders page by clicking on Account > My Orders. You'll find all your open orders here. Click on the order number for the order you'd like to track.

[More information about tracking orders](#)

Return an item

If you ordered your item(s) online or by catalog, you can bring your item(s) to any Staples® retail store along with your receipt or packing slip. In-store purchases must be returned in-store. We also offer convenient online returns for items purchased online or by phone. Once you're signed in, visit the My Orders page by clicking on Account > My Orders. Click on the Return link to the left of each order number then select the item(s) you'd like to return.

[More information about returning an item](#)

[View return and exchange policies](#)

Contact a Staples Expert

Call 1 (800) 333-3330

Chat

Feedback

Mon - Fri, 8 am - 8 pm ET
Sat - Sun, 10 am - 7 pm ET

Closed

20+ Employees

Weekly Ad

Reorder

Account

Help

Cart²

Help Center

Feedback

Special Orders

Chat

Call Us
1-800-333-3330

OLD

NEW

Rewards

Rewards Center

Available Rewards

Add Receipt

Recycle Ink & Toner

Classroom Rewards

Rewards

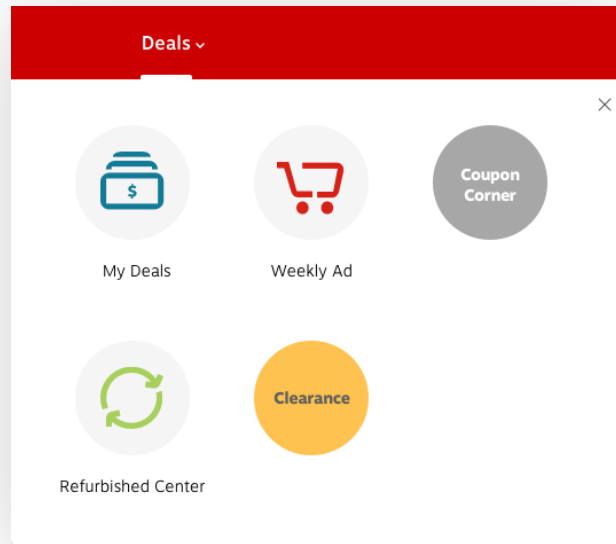
Easily access all your membership has to offer

We've designed a completely new Membership menu that includes links to what's most important for your specific membership program like ink & toner recycling, coupons or your savings dashboard.

Deals

Find all the ways to save

No more scrolling through a lengthy page of sale items. The updated Deals menu features direct access to specific savings and promotions making it easier to find savings on the items you're shopping for now.



Additional overall improvements

- The header has been redesigned to be streamlined, so it doesn't take up so much of your browser's screen space.
- Colors, contrast and interactions have been improved to make the site more accessible to all users.
- The mobile experience has been improved to emphasize the information you might need most while you're on-the-go.